
Twigworth Parish Council

ACCESSIBILITY STATEMENT



Adopted by Council: 9 May 2024

Accessibility Statement

This Accessibility Statement covers the Twigworth Parish Council website.

We want everyone who visits the Twigworth Parish Council website to be able to access the full range of services available, regardless of their skill or technology.

The current version of this website was launched sometime ago, but some individual elements of it may not have been updated since then.

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How Accessible This Website Is

All parts of this website are fully accessible; however, accessibility of the Twigworth Parish Council website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

We know some parts of this website are not fully accessible:

- most older PDF documents are not fully accessible to screen reader software
- live video streams do not have captions
- you may not be able to skip to the main content when using a screen reader
- documents supplied by third parties that the Council has no control over

These technologies are relied upon for conformance with the accessibility standards used and we cannot guarantee that the site will work fully on older versions of assistive technology

Feedback And Contact Information

If you need information on this website in a different format like accessible PDF or other file types, including large print or easy read:

- email clerk@twigworthparishcouncil.gov.uk

We'll consider your request and respond to you in 7 days.

Reporting Accessibility Problems With This Website

We're always looking to improve the accessibility of this website.

If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact the Council Clerk via the contact or feedback form or email us at clerk@twigworthparishcouncil.gov.uk

Under the Equality Act 2010 we must ensure we do not unlawfully discriminate in our service delivery and make reasonable adjustments for people with disabilities where necessary.

Twigworth Parish Council is constantly working to improve the accessibility and usability of the website.

Enforcement Procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations').

If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS), (<https://www.equalityadvisoryservice.com/>).

Compliance Status

To be reviewed and assessed

Non-Accessible Content

The following are exempt from the Accessibility regulations

- pre-recorded audio and video
- live audio and video
- heritage collections such as scanned manuscripts
- PDFs or other documents published before 23 September 2018 – unless needed to use a service.
- maps – information maybe available in address format
- third party content under someone else's control
- third party content under someone else's control (such Annual Audit information)
- content on intranets or extranets published before 23 September 2019
- archived websites if not needed for services and they are not updated

Disproportionate Burden

At the present time, we have not identified any specific issues that would be of disproportionate burden.

Navigation And Accessing Information

We believe most tools should work with this site, but this maybe dependant on the version you are using.

How We Test The Website

We re-assess the website or system for accessibility when a major modification is made or we receive feedback from users.

We test a number of pages within the site, and test those documents most likely to be used by visitors to the website such as News, Agendas and Minutes

Most page content is checked every time it is updated.

Preparation Of This Accessibility Statement

This statement was prepared on 30 May 2023.

Reviewed on 31 May 2023

Reviewed on 1 June 2024

The test was carried out by: Cllr Redfern on a self evaluation basis..